

Michael Stephens

Professor

School of Information - San Jose State University

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Academic positions

- 2022- Professor, School of Library and Information Science, San Jose State University.
- 2017-2022 Associate Professor, School of Library and Information Science, San Jose State University.
- 2011-2017 Assistant Professor, School of Library and Information Science, San Jose State University.
- 2007-2011 Assistant Professor, Graduate School of Library and Information Science, Dominican University, River Forest, Illinois.
- 2006-2007 Instructor, Graduate School of Library and Information Science, Dominican University, River Forest, Illinois.
- 2005-2006 Adjunct Instructor, Graduate School of Library and Information Science, Dominican University, River Forest, Illinois.
- 1997-2006 Adjunct Instructor, School of Library and Information Science, Indiana University, South Bend, Indiana.

Professional positions

- 2004-2006 Special Projects Librarian, St. Joseph County Public Library, South Bend, Indiana.
- 2001-2004 Head, Networked Resources Development & Training Department, St. Joseph County Public Library, South Bend, Indiana.
- 1997-2001 Technology Training Specialist, St. Joseph County Public Library, South Bend, Indiana.

Academic Qualifications

- 2007 Doctor of Philosophy, Information Science, University of North Texas, Denton, Texas. Dissertation Title: Modeling the Role of Blogging in Librarianship.
- 1995 Master of Library Science, Indiana University, Bloomington, Indiana.
- 1987 Bachelor of Arts, Telecommunications and Film, Indiana University, Bloomington, Indiana.

Awards

- 2023 SJSU School of Information Teaching Excellence (Student voted)
- 2020 SJSU School of Information Distinguished Scholar Award
- 2017 SJSU School of Information Outstanding Professor Award
- 2013 WISE Instructor of the Year Award
- 2013 SJSU SLIS Outstanding Teacher

2012	WISE Instructor of the Year Award
2012	SJSU SLIS Outreach and Collaboration Award
2009	University of North Texas Rising Star Award
2009	ALISE/Pratt-Severn Faculty Innovation Award
2007	Member, Beta Phi Mu, LIS Honor society
2005	<i>Library Journal</i> Mover & Shaker

Grants

“Connected Learning:Evaluating and Refining an Academic Community Blogging Platform”

Grant proposal submitted to SJSU RSCA Spring 2016 awards program. Status: funded.

“Technology, Collaboration, and Learning: Perceptions and Effectiveness of Public Library Staff Professional Development” Grant proposal submitted to SJSU RSCA CASA Infusion Grants Spring 2016. Status: funded.

“Massive Online Open Courses (MOOCs): Evaluating and Refining SJSU’s First Not-for-Credit MOOC” Grant proposal submitted to SJSU RSCA Spring 2014 awards program. Status: funded.

“The Impact and Effect of Learning 2.0 Programs in US Public Libraries: A Pilot Study” Grant proposal submitted to SJSU RSCA Spring 2012 awards program. Status: funded.

Memberships

2006-	Association for Library and Information Science Education
2011- 2015	American Society of Information Science & Technology
1995 - 2020	American Library Association

Service

School of Information

2015-	Chair, Technology & Resources Committee
2014-2015	Diversity Committee
2012-2015	Core Curriculum Review Committee
2011-2014	Curriculum Committee
2011-	Co-chair of the program advisory committee for technology
2011-2012	Advisor, Catalyst Project

San Jose State University

2022-	CPGE RTP Committee (Chair)
2020-2023	University Writing Committee
2019 -	CPGE Professional Leaves Committee (Chair)
2014-2017	University Library Board

Expert Panels

- 2017 Horizon Report Library Edition
- 2015 Horizon Report Library Edition
- 2014 Horizon Report Library Edition

Professional Committees

- 2008-2010 Chair, ALA Web Advisory Committee
- 2008-2009 Chair, RUSA Ad Hoc Technology Task Force
- 2009-2010 Juror, ALA Peter Lyman Memorial/SAGE Scholarship

Conference Organizing Committees

- 2012 Co-Chair, Internet Librarian International, UK.
- 2005-2012 Internet Librarian International, UK
- 2003-2008 Internet Librarian

External Grants

- 2019- Advisory Board Member, Training Future Librarians for Civic Engagement and City Collaboration, IMLS funded grant University of Michigan School of Information
- 2013-2016 Instructor and Advisor, Loyola Marymount University Research Institute Program, funded by IMLS.
- 2013-2015 Advisory Board Member, Project Information Literacy Lifelong Learning Study
- 2013-2014 Project Director, The Salzburg Curriculum project, funded by IMLS and Salzburg Global Seminar.
- 2012-2013 Advisor, The Salzburg Curriculum project, funded by IMLS.

Publications**Books**

- Stephens, M. (2019). *Wholehearted Librarianship: Finding Hope, Inspiration, and Balance*. Chicago: American Library Association Editions.
- Stephens, M. (2016). *The Heart of Librarianship*. Chicago: American Library Association Editions.
- Stephens, M., & Bradley, P. (2002). *The library Internet trainer's toolkit*. London: British Library Association (CILIP).
- Stephens, M. T. (2001). *The library Internet trainer's toolkit*. New York: Neal-Schuman Publishers.

Book Chapters

- Stephens, M. (2022). Hyperlinked libraries. In S. Hirsh (Ed.). *Information services today: An introduction, 3rd Edition* (In press). New York: Rowman & Littlefield.
- Stephens, M. (2018). Hyperlinked libraries. In S. Hirsh (Ed.). *Information services today: An introduction, 2nd Edition* (pp. 211-219). New York: Rowman & Littlefield.
- Stephens, M. (2015). Hyperlinked libraries. In S. Hirsh (Ed.). *Information services today: An introduction* (pp. 184-191). New York: Rowman & Littlefield.
- Jones, K. M. L. & Stephens, M. (2012) The LIS professional commons and the online networked practitioner. In B. Crowley (Ed.), *Defending Professionalism* (pp. 151-162). Westport, CT: Libraries Unlimited.
- Stephens, M. (2011). What's next?: tracking tech trends. In D. Zabel (Ed.), *Reference reborn : breathing new life into public services librarianship* (pp. 203-215). Santa Barbara, California: Libraries Unlimited.
- Klerk, J. & Stephens, M. (2011). Is the role of libraries in reading innovation fading? In M. Gerritzen, G. Lovink, M. Kampman & A. Blauvelt (Eds.), *I read where I am: Exploring new information cultures* (pp. 144-145). Breda: Graphic Design Museum.
- Jones, K. M. & Stephens, M. (2010). Friended, tweeted, posted: Social sharing for project and knowledge management. In T. Srikantaiah, M. E. D. Koenig, & S. Al-Hawamdeh (Eds.), *Convergence of project management and knowledge management* (pp. 231-246). Lanham, Md: Scarecrow Press.
- Stephens, M. (2007). Libraries and the read/write Web. In R. S. Gordon (Ed.), *Information tomorrow: Reflections on technology and the future of public and academic libraries* (pp. 97-112). Medford, N.J: Information Today, Inc.
- Hasenyager, R., Jones, S., Stephens, M., & Wyatt, E. (2007). Training staff and marketing an IM VRS system in libraries. In M. Pullin (Ed.), *Virtual reference on a budget: A case study*. Worthington, OH: Linworth.

Peer-Reviewed Articles

- Stephens, M., Partridge, H, Davis, K. & Snyder , M. (2021) The Strategic, Curious & Skeptical Learner : Australian Public Librarians and Professional Learning Experiences, *Public Library Quarterly*, DOI: 10.1080/01616846.2021.1893114

- Stephens, M., Rudiger, N., & Faires, D. (2021). Student perceptions and use of mobile devices for LIS coursework: Implications for educators. *Journal of Education for Library and Information Science*.
- Stephens, M., Mitchell, S., Zickau, A. (2019). Technology, collaboration, and learning: Perceptions and preferences of US public library staff professional development. *Library Leadership & Management*, 33(3). Retrieved from <https://journals.tdl.org/llm/index.php/llm/article/view/7317/6519>
- Luo, L., Kennedy, M., Brancolini, K. & Stephens, M. (2017). Developing online communities for librarian researchers: A Case study. *College and Research Libraries*, 8(4): 512-526.
- Stephens, M. (2016). Connected learning: Evaluating and refining an academic community blogging platform. *Journal of Education for Library and Information Science*, 57,(4).
- Jones, K. M. L., Stephens, M., Branch-Mueller, J. L., & de Groot, J. (2016). Community of practice or affinity space: A case study of a professional development MOOC. *Education for Information*, 32, 101–119.
- Lankes, R. D., Stephens, M., Arjona, M (2015). Participatory and transformative engagement in libraries and museums: Exploring and expanding the Salzburg Curriculum. *Journal of Education for Library and Information Science*, 56,(3).
- Stephens, M., & Jones, K. M. L. (2015). Emerging roles: Key insights from librarians in a massive open online course. *Journal of Library and Information Services in Distance Learning*, 9(1-2), 133–147.
- Stephens, M. & Jones, K. M. L. (2014). “MOOCs as LIS professional development platforms: Evaluating and refining SJSU’s first not-for-credit MOOC.” *Journal of Education for Library and Information Science*, 55,(4)., 345-361.
- Stephens, M. (2014) "23 Mobile Things: self-directed and effective professional learning", *Library Management*, Vol. 35 Iss: 8/9, pp.582 - 593.
- Stephens, M., Wedaman, D., Freeman, E., Hicks, A., Matthews-DeNatale, G., Wahl, D., & Spiro, L. (2014). “Academic 15: Evaluating library and IT staff responses to disruption and change in higher education.” *First Monday*, 19,(5). Retrieved from <http://firstmonday.org/ojs/index.php/fm/article/view/4635/3878>. doi: <http://dx.doi.org/10.5210/fm.v19i5>
- Stephens, M. (2013). MOOCs for LIS Professional Development: Exploring New Transformative Learning Environments and Roles. *Internet Learning*, 2,(2).

- Stephens, M. (2013). "Exemplary Practice for Learning 2.0: Based on a Cumulative Analysis of the Value and Effect of '23 Things' Programs in Libraries," *Reference and User Services Quarterly*, 53,(2).
- Stephens, M. & Cheetham, W. (2012). Benefits and results of Learning 2.0: a case study of CityLibrariesLearning – discover*play*connect. *Australian Library Journal*, 61(1), 6-15.
- Stephens, M. & Cheetham, W. (2012). The Impact and effect of Learning 2.0 Programs in Australian public libraries. *Evidence Based Library and Information Practice*, 7(1).
- Stephens, M., & Cheetham, W. (2011). The impact and effect of learning 2.0 programs in Australian academic libraries. *New Review of Academic Librarianship*, 17(1), 31-63.
- Stephens, M. (2008). The Pragmatic Biblioblogger: Examining the motivations and observations of Early Adopter Librarian Bloggers. *Internet Reference Services Quarterly*, 13(4), 311-345.
- Stephens, M., & Collins, M. (2007). Web 2.0, library 2.0, and the hyperlinked library. *Serials Review*, 33(4), 253.

Peer-Reviewed Conference Papers

- Stephens, M. (2016). "Inclusive & Connected Learning: Evaluating and Refining an Academic Community Blogging Platform." 2016 Association of Library and Information Science Educators (ALISE) Conference, Boston, MA, January 7, 2016.
- Branch-Mueller, J. L., de Groot, J., Stephens, M., Jones, K., Salerno, K., & Orobio, K. (2014). The promise of MOOCs: Communities of practice and affinity spaces to support life-long learning for teacher-librarians. *Proceedings of the International Association of School Librarianship 43rd Annual Conference incorporating the 19th Annual School Library Research Forum: The school library in the knowledge society*, 25-30 August, Moscow, Russia.
- Stephens, M. & Jones, K. M. L.(2014). "Emerging Roles: Key Insights from Librarians in a Massive Open Online Course," proceedings of 16th Distance Library Services Conference, Denver, April 2014.
- Stephens, M., & Jones, K. M. L. (2014). MOOCs as LIS professional development platforms: Evaluating and refining SJSU's first not-for-credit MOOC. Juried paper presented at the annual meeting of the Association for Library and Information Science Education (ALISE), Philadelphia, PA.
- Stephens, M., & Lankes, R.D. (2014). Participatory and Transformative Engagement in Libraries and Museums: Exploring and Expanding the Salzburg Curriculum. Juried paper

presented at the annual meeting of the Association for Library and Information Science Education (ALISE), Philadelphia, PA.

Stephens, M. (2012). Proceedings of the World Library and Information Congress: 78th IFLA Conference and Assembly: “23 Things” as Transformative Learning: Promoting Confidence, Curiosity and Communication via Library Staff Professional Development. <http://conference.ifla.org/sites/default/files/files/papers/wlic2012/150-stephens-en.pdf>

Stephens, M., Cheetham, W., & Sayers, R. (2010). Proceedings of the VALA 2010 Conference: The impact and benefits of learning 2.0 programmes in Australian libraries. <http://bit.ly/ltQ7Tn>

Invited Articles

Abbas, J., Garnar, M., Kennedy, M., Kenney, B., Luo, L., & Stephens, M. (2016). Bridging the Divide: Exploring LIS Research and Practice in a Panel Discussion at the ALISE '16 Conference. *Journal of Education for Library and Information Science Online*, 57, 2, 94-100.

Invited Essays

Stephens, M. (2011). Beyond the walled garden: LIS students in an era of participatory culture. *Student Research Journal*, 1(2). Retrieved from: <http://scholarworks.sjsu.edu/slissrj/vol1/iss2/2>

Library Technology Reports

Stephens, M. (2007). *Web 2.0 & libraries, part 2: Trends and technologies*. Chicago, IL: ALA TechSource.

Stephens, M. (2006). *Web 2.0 & libraries: Best practices for social software*. Chicago, IL: ALA TechSource.

Articles in LIS Professional Publications

Casey, M. & Stephens, M. (2020). Getting Personal: Meeting Your Community. *Online Searcher*, July / August 2020.

Stephens, M. & Campbell, M. (2015). MOOCs: Transforming LIS professional development programs. *Education Letter Queens University*, Spring/Summer 2015.

Stephens, M. (2012). Learning Everywhere: A Roadmap. *ACCESS Australia*, 26(4), pp. 4-6.

Cheetham, W. & Stephens, M. (2010). From a distance: Using emerging technology to organise a study about emerging technology. *inCite*, 31(1/2), 14.

- Stephens, M. (2010). The hyperlinked school library: Explore, engage, celebrate. *ACCESS Australia*, 24(1), 5-8.
- Kern, M. K., & Stephens, M. (2008). Taming technolust: Ten steps for planning in a 2.0 world. *Reference and User Services Quarterly*, 47(4), 314-317.
- Jones, M. A. & Stephens, M. (2008). Welcome to web 2.0: Rounding up new technologies, *Serials Librarian*, 53(4), 185-193.
- Stephens, M. (2007). Dispatches from the field - Web 2.0 and you. *American Libraries*, 38(11), 32.
- Stephens, M. (2007). Building a community: Create your own social network. *Computers in Libraries*, 27(10), 46-47.
- Stephens, M. (2007). Embedding a librarian in your web site using meebo. *Computers in Libraries*, 27(8), 44-45.
- Stephens, M. (2007). How to get your wiki working. *Library + Information Gazette*, July 13-16.
- Stephens, M. (2007). All about podcasting. *Library Media Connection*, 25(5), 54-57.
- Stephens, M. (2007). Creating a librarian's info-portal with netvibes and RSS. *Computers in Libraries*, 27(4), 44-45.
- Stephen, M. (2007). Putting wikis into play. *Computers in Libraries*, 27(2), 42-43.
- Stephen, M. (2006). Ten rules for new librarians." *Teacher Librarian*, 34(2).
- Stephens, M. (2006). The read/write school library. *School Library Journal*, 52(12), 24
- Stephens, M. (2006). Dispatches from the Field. *American Libraries*.37(9), 32
- Stephens, M. (2006). Priceless images: Getting started with flickr. *Computers in Libraries*, 26(10), 44-45.
- Stephens, M. (2006). Into a new world of librarianship, *OCLC NextSpace*, 2. Retrieved from <http://www.oclc.org/nextspace/002/3.htm>.
- Stephens, M. (2006). Ten tips for technology training. *Computers in Libraries*, 26(5), 34-35.
- Gordon, R. (2006). IM = FASTER virtual reference on the cheap!. *Computers in Libraries*, 26(4), 36-37.

Stephens, M. (2006). Promoting gaming programs in libraries, *Marketing Library Services*, 20(2), 8.

Stephens, M. (2006). How and why to try a blog for staff communication. *Computers in Libraries*, 26(2), 50-51.

Gordon, R., & Stephens, M. (2006). Welcome to our world!. *Computers in Libraries*, 26(1), 40-41

Kenney, B., & Stephens, M. (2005). Talkin' blogs. (Cover story). *Library Journal*, 130(16), 38-41.

Kenney, B., & Stephens, M. (2005). The feel-good librarian. *Library Journal*, 130(16), 41.

Stephens, M. (2005). The iPod experiments. *Library Journal*, 130(22-25).

Stephens, M. (2005). Libraries get podcasting. *Library Journal*, 130(24).

Schmidt, A., & Stephens, M. (2005). IM me. *Library Journal*, 130(6), 34-35.

Stephens, M. (2004). Technoplans vs. technolust. *Library Journal*, 129(18), 36-37.

Stephens, M. (2004). Here come the trainers!. *Public Libraries*, 43(4), 214-16.

Recurring Columns

2010 - 2019 Office hours, column in *Library Journal*. Monthly & Bi-monthly.

2009-2010 Klerk, J. & Stephens, M. Open conversation, column in *Digitale Bibliotheek* (Dutch library magazine).

2008-2010 Casey, M. & Stephens, M. The transparent library, column in *Library Journal*. Monthly.

Book Forewords

Stephens, M. (2013). Foreword in Jones, K. M. L., & Farrington, P.-A. (2013). *Learning from libraries that use WordPress: Content-management system best practices and case studies*.

Stephens M. (2012). Foreword in Swanson, Troy A. (2012). *Managing Social Media in Libraries: Finding Collaboration, Coordination, and Focus*. Oxford, UK: Chandos Publishing.

Stephens, M. (2010). Foreword in O'Connell, J. & Groom, D. (2010). *Learning in a web 2.0 world* (learning in a changing world series), Camberwell: ACER Press.

Stephens, M. (2008). Foreword in Kroski, E. (2008). *Web 2.0 for librarians and information professionals*. New York: Neal-Schumann Publishers.

Stephens, M. (2007). Foreword in Casey, M. E., & Savastinuk, L. C. (2007). *Library 2.0: A guide to participatory library service*. Medford, N.J.: Information Today, Inc.

Editorial Responsibilities

2016 - *Public Library Quarterly*, Editorial Board Member.

2016 - *Internet Reference Services Quarterly*, Editorial Board Member and reviewer.

2014 - 2017 *Journal of Education for Library and Information Science*, Reviewer

2014 - 2017 *First Monday*, Reviewer

2009-2010 *Foundations of Library and Information Science*, 3rd Edition, by Richard E. Rubin. Editorial Advisory Board Member.

2007 *Internet Reference Services Quarterly*, Social Software Issue Editor, Winter.

2006 - 2012 *Reference & User Services Quarterly*, Editorial Board Member.

2005 - 2006 *Library Journal Net Connect*, Contributing Editor.

2005 - 2010 *Internet Reference Services Quarterly*, Editorial Board Member and reviewer.

Presentations

Invited Keynote Addresses & Plenary Sessions

Stephens, M. (2023) Wholehearted Libraries: Meeting the Needs of Community. Wisconsin Association of Academic Libraries and Technical Services Joint Online Conference, August 4, 2023 (online).

Stephens, M. (2023) Wholehearted Libraries: Meeting the Needs of Community. Florida Libraries Online Conference, June 15, 2023 (online).

- Stephens, M. (2023) Wholehearted Libraries: Meeting the Needs of Community. North American Virtual Reference Online Conference, February 21, 2023 (online).
- Stephens, M. (2018). Keynote, Upper Peninsula Region of Library Cooperation, Escanaba, Michigan. September 25, 2018.
- Stephens, M. (2018). Keynote. Asia Pacific Library and Information Conference, Gold Coast, Australia. August 2, 2018.
- Stephens, M. (2018). Keynote, Conference About Libraries and Literacy (CALL), La Crosse, Wisconsin. February 1, 2018.
- Stephens, M. (2017). Keynote. Northland Regional Library System Annual Meeting, Traverse City, Michigan. November 30, 2017.
- Stephens, M. (2016). Keynote. Panhandle Library Access Network Annual Meeting, Panama City, Florida. November 4, 2016.
- Stephens, M. (2016). Keynote. Finger Lakes Library System Annual Meeting, Ithaca, New York. October 14, 2016.
- Stephens, M. (2016). Keynote. Gwinnett County Public Library Staff In Service, Buford, Georgia. October 10, 2016.
- Stephens, M. (2016). Keynote. The Library Network Technology Forum. Bloomfield Hills, Michigan, September 30, 2016.
- Stephens, M. (2016). Keynote: The Hyperlinked Library: The Anywhere Service Dynamic. Rhode Island Library Association Offline Conference, Warwick, Rhode Island, May 25, 2016.
- Stephens, M. (2016). Keynote: The Hyperlinked Library: The Anywhere Service Dynamic. Montana Library Association Offline Conference, Lewiston, Montana, February 5, 2016.
- Stephens, M. (2015). Keynote: Making Connections: Learning Everywhere and the Hyperlinked Library. Arizona Library Association Annual Conference, Flagstaff, Arizona, November 20, 2015.
- Stephens, M. (2015). Keynote: The Library as Classroom. Colorado Association of Libraries Annual Conference, Loveland, Colorado, October 24, 2015.
- Stephens, M. (2015). Keynote: Learning Everywhere. ILEAD USA Program, Illinois State Library, June 24, 2015.

- Stephens, M. (2015). Keynote: Technologies and Trends for Hyperlinked Libraries. Grand Valley State University, Mary Idema Pew Library, for the Michigan Library Association, June 5, 2015.
- Stephens, M. (2015). Keynote – Learning Everywhere: Users, Empathy, and Reflective Practice, Connecticut Library Association Conference, Mystic, Connecticut, April 28, 2015.
- Stephens, M. (2015). Keynote: Learning Everywhere: Transformative Power of Hyperlinked Libraries, Alaska Library Association Conference, Juneau, Alaska, February 27, 2015.
- Stephens, M. (2014). Keynote: Learning Everywhere: The Power of Hyperlinked Libraries. Virginia Library Association, Williamsburg, Virginia, October 23, 2014.
- Stephens, M. (2014). Plenary Session: Driving Change, Creating Experience, Moving Forward. West Virginia Library Association, Snowshoe Mountain, West Virginia, October 10, 2014.
- Stephens, M. (2014). Plenary Session: The Future of UX in Libraries: Learning Everywhere. SEFLIN Virtual Conference UX: Seeing Your Library Through the User’s Eyes. September 19, 2014. (online)
- Stephens, M. (2014) Keynote: Learning Everywhere: Hyperlinked Libraries & Life Literacies. IFLA World Library and Information Congress 2014. Information Literacy Section Satellite Meeting, Limerick Institute of Technology, Limerick, Republic of Ireland August 14-15, 2014.
- Stephens, M. (2014). Keynote: Finding Balance: Reflective Practice & the Profession. Amigos Library System Online Conference, May 13, 2014.
- Stephens, M. (2014). Keynote: Learning Everywhere. ILEAD USA Program, Illinois State Library, March 26, 2014.
- Stephens, M. (2013, October). Learning Everywhere: Transformative Power of Hyperlinked Libraries. Keynote address presented at New Zealand Library Association Conference (LIANZA). Victoria University of Wellington’s School of Information Management. Hamilton, NZ.
- Stephens, M. (2013, October). Beyond the Walled Garden: Distance Education in an Era of Participatory Culture. Presentation for Centre for Academic Development, Victoria University of Wellington. Wellington, NZ.

Stephens, M. (2013, August). Learning Everywhere: The Transformative Power of Hyperlinked Libraries. On the Front Lines Conference, Springfield, Illinois

Stephens, M. (2013, May). Learning Everywhere: The Transformative Power of Hyperlinked Libraries. Marigold Library System Conference, Strathmore, Alberta, Canada.

Stephens, M. (2013, May) Keynote: Learning Everywhere: The Transformative Power of Hyperlinked Libraries. Presented at NORWELD Library Consortium “Embrace Change” conference, Bowling Green, Ohio.

Stephens, M. (2012, October) Keynote: The Hyperlinked Library. Presented at Indiana Public Library Association conference, Carmel, Indiana.

Stephens, M. (2012, September) The Hyperlinked Library. Keynote address presented at Wyoming Library Association conference, Casper, Wyoming.

Stephens, M. (2012, June) The Hyperlinked Library in an Age of Limits: Trends, Tools, Transparency, Keynote address presented at 11th Southern African Online Information Meeting, Sandton, Johannesburg, South Africa.

Stephens, M. (2012, April) Driving Change, Creating Experience & Moving Forward,” Keynote address presented at Indiana Library Federation District 6 Conference, Lawrenceburg, Indiana.

Stephens, M. (2012, February). Information Environments & Technologies for a Hyperlinked World. Keynote, Handheld Librarian Online Conference (online).

Stephens, M. (2011, November) The Hyperlinked Library. Keynote address presented at Library 2.011 Conference (online).

Stephens, M. (2011, October). Keynote address presented at the Southern Chapter of the Medical Library Association Conference, Augusta, Georgia.

Stephens, M. (2011, June). The hyperlinked library: Trends, tools & transparency 2011. Keynote address presented at the NEFLIN Technology Day, Jacksonville, Florida.

Stephens, M. (2011, May). The hyperlinked library. Keynote address presented at the Association des bibliothécaires du Québec Library Association, Montreal, Québec.

Stephens, M. (2010, November). Hyperlinked library services for everyone. Closing keynote presented at the Michigan Library Association Conference, Traverse City, Michigan.

- Stephens, M. (2010, October) The hyperlinked school library. Closing keynote presented at the Michigan Association for Media in Education Conference, Dearborn.
- Stephens, M. (2010, June). Hyperlinked users: How academic librarians can respond. Paper presented at Faster than the Speed of Bytes: Technology, Cognition, and the Academic Library, ASLS Spring Conference, Ithaca, New York.
- Stephens, M. (2010, April). Driving change, creating experience & moving forward. Closing Plenary presented at the U Game U Learn Conference, Delft, Holland.
- Stephens, M. (2009, November). Hyperlinked library service: Trends, tools, & transparency. Plenary presented at the Charleston Conference, Charleston, South Carolina.
- Stephens, M. (2009, October). The hyperlinked public library in times of change & challenge. Keynote address presented at the Queensland Public Library Association Conference, Townsville, Queensland, Australia.
- Stephens, M. (2009, October). Engage, explore, celebrate: the hyperlinked school library. The Dr. Laurel Anne Clyde Memorial keynote address presented at the Australian School Library Association Biennial Conference, Perth, Western Australia.
- Stephens, M. (2009, June). The hyperlinked library. Keynote address presented at the MOBIUS User Conference, Tan-Tar-A Resort, Lake of the Ozarks, Missouri.
- Stephens, M. (2009, May). Hyperlinked library services for everyone. Keynote address presented at the Reaching Forward 2009 Conference, Illinois Library Association, Rosemont, Illinois.
- Stephens, M. (2009, April). Trends & technologies for the hyperlinked library. Keynote address presented at the New Mexico Library Association, Albuquerque, New Mexico, April 2009.
- Stephens, M. (2009, April). The hyperlinked library. Plenary session presented at the BC Library Conference, Vancouver, British Columbia.
- Stephens, M. (2008, November). The hyperlinked library. Keynote address presented at the Illinois Unicorn Users Group Annual Meeting.
- Stephens, M. (2008, November). The hyperlinked library. Keynote address presented at the Tampa Bay Library Consortium Annual Meeting.
- Stephens, M. (2008, October). Talkin' 'bout Y generation. Closing plenary session presented at the Long Island Library Resource Council 17th Annual Conference on Libraries and

Future: Dowling College, Oakdale, NY.

Stephens, M. (2008, May). The transformed library. Keynote address presented at the SOLINET Annual Conference, Atlanta, Georgia.

Stephens, M. (2008, January). Keynote address presented at the Iowa Small Libraries Institute Online Conference.

Stephens, M. (2007, December). Keynote address presented at the Florida Council of State University Libraries/College Center for Library Automation (CCLA) Executive Board/ Florida Center for Library Automation (FCLA) Board Meeting at Florida Gulf Coast University.

Stephens, M. (2007, November). On librarian 2.0. Presented at the Southeast Library System / Eastern Library System Fall Colloquium, Lincoln, Nebraska.

Stephens, M. (2007, November). Ten top technologies & ideas to improve library productivity. Keynote address presented at the Hawaii Library Association, Kauai, Hawaii.

Stephens, M. (2007, October). Keynote address presented at the Illinois Library Association, Springfield, Illinois.

Stephens, M. (2007, October). Keynote address presented at the Nevada Library Association.

Stephens, M. (2007, June). Library 2.0. Keynote address presented at Ohio Tech Connections 8, Dublin, Ohio.

Stephens, M. (2007, June). Keynote address presented at the Mississippi Library 2.0 Summit, Mississippi State University.

Stephens, M. (2007, June). Participatory culture & user generated content: reference services in the 2.0 age program. Keynote address presented for MARS at the American Library Association conference, Washington DC.

Stephens, M. & Levine, J. (2007, May). Keynote address presented at the Rural Libraries 2.0 Conference. Traverse City, Michigan.

Stephens, M. (2007, April). Rethinking resource sharing. Keynote address presented at Park Ridge, Illinois.

Stephens, M. (2007, February). Top technology trends. Plenary presented at the Ontario Library Association.

Stephens, M. & Levine, J. (2006, October) Closing Keynote presented at Internet Librarian International, London, England, October 17, 2006.

Stephens, M. (2006, October). Keynote address presented at the Iowa Library Association.

Stephens, M. (2006, October). Keynote address presented at the Polaris Users Group, Syracuse, New York.

Stephens, M. (2003, November). Future roles of public librarian. Endnote presented at the Internet Librarian Conference.

Online Conferences

Stephens M. (2020). Wholehearted Libraries: Soft Skills for 21st Century Information professionals. Online conference invited partnership with Library 2.0. <https://www.library20.com/wholehearted>

Invited / Juried International Presentations

Stephens, M. (2023) Wholehearted Service: Meeting the Needs of Community. Workshop for faculty and staff at Ferris State University, Big Rapids, Michigan, April 21, 2023.

Stephens, M. (2021). Wholehearted Libraries – Meeting the Needs of Community. Presented at III International Conference [Re]Think the Public Library: The New Normal, Portugal. June 18, 2021 (online).

Ledden, S. & Stephens, M. (2021). Finding Joy Again: Interactive presentation for Next Library International Conference, Aarhus, Denmark. June 3, 2021 (online).

Carlson, K., Evans-Groth, Jason, Macchion, F, & **Stephens, M.** (2019) The Power of Stories: Inspiring, Inclusive & Creative Approaches to Community Engagement. Interactive presentation at Next Library 2019, Aarhus, Denmark, June 3, 2019

Stephens, M. (2018). The Hyperlinked Campus: Connected Learning & Collaborative Reflection. Presented for faculty and staff at University of Southern Queensland, August 7, 2018.

Partridge, H., Davis, K. & **Stephens, M.** (2018). Professional Learning Experiences of Australian Public Library Staff. Asia Pacific Library and Information Conference, Gold Coast, Australia. August 2, 2018.

- Stephens, M. (2018). Telling Your Research Story: Reflective, Connected, Open. Presented for faculty and staff at University of Southern Queensland, July 25, 2018.
- Stephens, M. (2018). Libraries in Balance: Trends, Technology & Learning. Presentation for Librarians at the National Library of Australia. July 17, 2018.
- Stephens, M. T., Joseph, M., & Holmquist, J. (2017, June). Librarian as Change Agent and Community Learning Connector. In Next Library Festival International Conference. Next Library Festival & Dokk1 Library Aarhus.
- “Horizon Report Library Edition Panel.” Presented as part of a panel with Larry Johnson, Rudolph Mumenthaler, Franziska Regner, and Lambert Heller at the 6th Library Congress Leipzig, Germany, March 14, 2016.
- Stephens, M. (2015, January). MOOCs for Librarians: Key Takeaways from Two Large Scale Professional Development Courses. Ontario Library Association Superconference.
- Stephens, M. (2015, January). Hyperlinked Learning Experiences at Libraries: MOOCs & Beyond. Ontario Library Association Superconference.
- “MOOCs as Professional Development Platforms.” Presented as part of a panel with Sandra Hirsh, Wendy Newman, Jan Holmquist, John Szabo and Loida Garcia-Febo at the 2014 Congress of International Federation of Library Associations. Lyon, France, August 18, 2014.
- Stephens, M. (2014). MOOCs: Exploring New Transformative Learning Environments and Roles for LIS. Presented as part of a panel with Rosie Redfield and Kevin Letyon-Brown at the Annual Conference of Special Library Association. Vancouver, British Columbia, June 8, 2014.
- Stephens, M. (2013, September). Report: Pushing the Envelope in Education: Roles for Libraries -- MOOCs, eLearning & Gamification. Faculty of Information, University of Toronto.
- Stephens, M. (2013, February). Spotlight Session OSLA Plenary, Learning Everywhere: The Transformative Power of Hyperlinked Libraries. Ontario Library Association, Toronto, Ontario.
- Stephens, M. (2012, October). Closing Plenary. Internet Librarian International Conference, London, England.

- Stephens, M. (2012, October). Learning Everywhere. Hamburg/Harberg University of Technology, Hamburg, Germany.
- Stephens, M. (2012, October). Learning Everywhere. Cologne University of Applied Sciences, Cologne, Germany.
- Stephens, M. (2012, October). Learning Everywhere. National Library, Sitzungssal General German National Library, Frankfurt, Germany.
- Stephens, M. (2012, October). Learning Everywhere. Berlin Central and Regional Library, Berlin, Germany.
- Stephens, M. (2012, October). Learning Everywhere: Transformative Libraries. Vancouver Public Library, Vancouver, British Columbia, Canada.
- Stephens, M. (2012, June). Taming Technolust, 11th Southern African Online Information Meeting, Sandton, Johannesburg, South Africa.
- Stephens, M. (2011, October). Information environments & technologies for a hyperlinked world. Presented for the Information Services & Information Management School at the University of Applied Sciences, The Hague, Netherlands.
- Stephens, M. (2011, October). Communication technologies and participatory culture. Presented as part of a plenary panel for the Institute of Museum and Library Services/Salzburg Global Seminar “Libraries and Museums in an Era of Participatory Culture,” Schloss Leopoldskron, Salzburg, Austria.
- Stephens, M. (2011, May). Heretical thoughts about LIS education. Presented at the Future of the Academic Library Symposium, Hamilton, Ontario.
- Stephens, M. (2011, March). Social media applications in education-embracing the 21st century learner. Presented at the 47th Library Week Programs for Youth, Educators and Information Professionals, Istanbul University Faculty of Communications, Istanbul, Turkey.
- Stephens, M. (2011, March). Social media applications in education-embracing the 21st century learner. Presented at the 47th Library Week Programs for Youth, Educators and Information Professionals, Istanbul National Education Directorate, Istanbul, Turkey.
- Stephens, M. (2011, March). Social media applications in education-embracing the 21st century learner. Presented at the 47th Library Week Programs for Youth, Educators and Information Professionals, Sabanci University Communications Center, Istanbul, Turkey.
- Stephens, M. (2010, March). The hyperlinked community library – trends, tools & transparency.

Presented at the 4th Leipziger Kongress für Information und Bibliothek, Leipzig, Germany.

Stephens, M. (2010, March). Trends & technologies. Presented at the US Embassy Berlin, Berlin, Germany.

Stephens, M. (2010, March). The hyperlinked community library. Presented at the Hamburg State and University Library, Hamburg, Germany.

Stephens, M. (2010, March). Trends & technologies for AILIS librarians. Presented at the US Mission, Geneva, Switzerland.

Stephens, M. (2009, February). The hyperlinked library - Web 2.you. Presented at the McGill School of Information Studies, Montreal, Quebec.

Stephens, M., Casey, M., Sippings, G. & Brevik, T. (2008, October). What constitutes a next generation library? Presented for Internet Librarian International, London.

Stephens, M. & Casey, M. (2008, October). The transparent library. Presented with for Internet Librarian International, London.

Stephens, M. (2008, October). Transparency, planning & change: See-through libraries. Presented with Michael Casey, Internet Librarian International, London.

Stephens, M. (2008, February-March). The hyperlinked library Australia. Presented for CAVAL Collaborative Solutions at the following locations:

Sydney - Macquarie University, Tuesday February 26th, 2008 (Guests)

Sydney - Macquarie University, Tuesday February 26th, 2008 (Library staff)

Melbourne - CAVAL Bundoora Office, Thursday February 28th, 2008

Adelaide - Cliftons Seminar, Monday, March 3rd, 2008

Perth - State Library of Western Australia, Wednesday, March 5th, 2008

Brisbane - State Library of Queensland, Thursday March 13th, 2008

Stephens, M. (2007, February). Best practices for social software. Presented at the Ontario Library Association.

Stephens, M. (2007, February). Library 2.0. Learning 2.0 kickoff. Presented at the McMaster University Library, Hamilton, Ontario.

Stephens, M. (2006). Ten top technologies for 2006. Presented for the Library & Information Association of New Zealand Aotearoa, Next Generation Libraries, online.

Stephens, M. (2006, August). Instant messaging in libraries. Presented at the Tilburg Innovation Centre for Electronic Resources, Tilburg University, Tilburg, the Netherlands.

Stephens, M. (2005, September). New technologies for librarians. Webcast presented at the State Library of Victoria, Australia, online.

National / Juried Presentations

Ledden, S. & Stephens, M. (2022). Finding Joy Again. Public Library Association Annual Conference, Portland, Oregon, March 24, 2022.

Stephens, M. (2020). Soft Skills are Heart Skills: Incorporating Wholehearted Approaches to Professional Learning and Burnout. American Library Association Conference 2020. (Conference cancelled)

Stephens, M. (2019). Wholehearted Librarianship: Finding Hope, Inspiration, and Balance. Presented at the American Library Association Conference, Washington DC, June 23, 2019.

Stephens, M. (2018). On the Ground, Online & Operative: Perceptions & Effectiveness of Public Library Staff Professional Development.” Presented at the American Library Association Conference, New Orleans, Louisiana, June 25, 2018.

Stephens, M. (2016). The Hyperlinked Classroom: Extraordinary Learning Experiences in Public Libraries. Public Library Association Annual Conference, Denver, Colorado, April 9, 2016.

Stephens, M. (2014). Hyperlinked Learning Experiences at Public Libraries: MOOCs & Beyond” Presented at the Public Library Association Conference. Indianapolis, Indiana, March 13, 2014.

Stephens, M. (2010). Measuring the value & effect of learning 2.0 programs in public libraries. Presented at the Public Library Association annual meeting, Portland, Oregon, March 25, 2012.

Stephens, M. (2005, October). Technology projects & staff buy-in. Presented at the Internet Librarian conference, Monterey, California.

Stephens, M. (2005, March). Optimizing technology in libraries. Presented at Computers in

Libraries, Washington DC.

Stephens, M. & Schmidt, A. (2005, March). Collaboration & IM: Breaking down boundaries. Presented at Computers in Libraries, Washington DC.

Stephens, M. & Schmidt, A. (2004, November). IM and libraries. Presented at Internet Librarian, Monterey, California.

Stephens, M. (2004, November). Creating internet-savvy patrons. Presented at Internet Librarian, Monterey, California.

Stephens, M. & Cohen, S. (2004, November). Teaching weblogs to staff. Presented at Internet Librarian, Monterey, California.

Stephens, M. & Lewandowski, R. (2004, March). Celebrating library staff with technology. Presented at Computers in Libraries, Washington DC.

Stephens, M. (2003, March). Designing training sessions for libraries. Presented at Computers in Libraries, Washington DC.

Stephens, M. (2002, November). Technology skills for live librarians. Presented at Internet Librarian, Palm Springs, California.

Stephens, M. (2002, March). Mastering a training program. Presented at Computers in Libraries, Washington DC.

Stephens, M. (2001, March). Bibliographic instruction in the age of technology. Presented at Computers in Libraries, Washington DC.

Stephens, M. (2000, March). The nuts & bolts of SJCPL's technology training program. Presented at Computers in Libraries, Washington DC.

Invited Presentations

Stephens, M. (2022) Wholehearted Libraries: Meeting the Needs of Community. Adult Services Summit, Clark County Public Library, December 14, 2022 (online).

Stephens, M. (2022). Wholehearted Research: Pragmatic, Inclusive, and Meaningful. Research Applications in Information and Library Studies Conference Australia. November 28, 2022 (online).

- Stephens, M. (2022). Wholehearted Libraries. Staff Development Day Presentation. Kitsap Regional Library System, October 20, 2022 (online).
- Stephens, M. (2022). Wholehearted Libraries. Staff Development Day Presentation. Whatcom County Library System, October 7, 2022.
- Stephens, M. (2022). Finding Joy. Northland Library Cooperative Advisory Council Meeting. Kalkaska, Michigan, August 18, 2022.
- Stephens, M. (2022). Wholehearted Libraries. Staff Development Day Presentation. Sedona Public Library, June 17, 2022
- Stephens, M. (2019). Wholehearted Libraries. Staff Development Day Presentation. Cedar Rapids Public Library, Cedar Rapids, Iowa, November 8, 2019.
- Stephens, M (2015, December). Staff Development Day Presentations, Carmel Clay Public Library, Carmel, Indiana.
- Stephens, M (2015, December). Staff Development Day Presentations, Sarasota County Public Library, Sarasota, Florida.
- Stephens, M. (2015, October). Learning Everywhere: The Transformative Power of Hyperlinked Libraries & Emerging Trends and Emerging Tech: Exploring the Hyperlinked Library, Ohio Library Conference, Cincinnati, Ohio.
- Stephens, M. (2015, September). Staff Development Day, Prince William Public Library System, Virginia.
- Stephens, M. (2015, May). Technology Trends Update for Arizona State Library, Phoenix, Arizona.
- Stephens, M. (2015, May). Learning Everywhere: The Transformative Power of Hyperlinked Libraries for the Arizona Library Association, Prescott Valley, Arizona.
- Stephens, M. & Kenney, B. (2014). Hyperlinked Learning Experiences at Public Libraries. New York Library Association Annual Conference, Saratoga Springs, New York, November 7, 2014.
- Stephens, M. (2014). MOOCs & Large Scale Learning Trends. West Virginia University Library, October 13, 2014.
- Stephens, M. (2014). "Learning Everywhere: Of MOOCs & Mayhem." Presented at the Texas Library Association Conference, San Antonio, Texas, April 11, 2014.

- Stephens, M. (2013, October). Emerging Trends & Emerging Tech: Exploring the Hyperlinked Library. St. Louis Medical Librarians program, St. Louis, Missouri.
- Stephens, M. (2013, April). Hyperlinked Library Service: Trends, Tools & Transparency. Library Staff Institute, Traverse Area District Library, Traverse City, Michigan.
- Stephens, M. (2013, March). Indianapolis Public Library Trends & Technologies Retreat for Administrative Staff. Indianapolis, Indiana.
- Stephens, M. (2013, January). Learning Everywhere. Southeastern New York Library Resources Council Trends & Tech Series, (online).
- Stephens, M. (2012, December). Hyperlinked Library Service: Trends, Tools & Transparency. Library Staff Institute, Barrington Area Library, Barrington, Illinois.
- Stephens, M. (2012, November). Tomorrow's Libraries: Technologies & trends shaping libraries. Bill & Melinda Gates Foundation Global Libraries Technology Work Group, (teleconference).
- Stephens, M. (2012, November). Learning Everywhere: The Transformative Power of Hyperlinked Libraries, SJSU SLIS Lecture, California Library Association Conference, San Jose, California.
- Stephens, M. (2012, October) Trends & Technologies. Indiana Public Library Association Conference, Carmel, Indiana.
- Stephens, M. (2012, October). Our Common Purpose: Libraries and LIS Education in Flux. Library 2.012 Conference, online.
- Stephens, M. (2012, October). "23 Things" as Transformative Learning: Promoting Confidence, Curiosity and Communication via Library Staff Professional Development. Library 2.012 Conference, online.
- Stephens, M. (2012, September). Hyperlinked Library Service: Trends, Tools & Transparency. Library Staff presentation, Charlevoix Public Library, Charlevoix, Michigan.
- Stephens, M. (2012, September) Trends & Technologies. Wyoming Library Association conference, Casper, Wyoming.
- Stephens, M. (2012, August). Hyperlinked Library Service: Trends, Tools & Transparency. Library Staff Institute, Elmhurst Public Library, Elmhurst, Illinois.

- Stephens, M. (2012, May). Information Environments & Technologies for a Hyperlinked World, Indiana University Libraries Staff Institute, Bloomington, Indiana.
- Stephens, M. (2012, February). Creative collaboration and immersive engagement: The hyperlinked campus. Presented at a faculty seminar for Dominican University of California, San Rafael, California.
- Stephens, M. (2011, December). Hyperlinked Library Service: Trends, Tools & Transparency. Library Staff Institute, Highland Park Public Library, Highland Park, Illinois.
- Stephens, M. (2011, December). Library Technology Trends for a Hyperlinked World. Presentation for community leaders sponsored by Aurora Public Library, Aurora, Illinois.
- Stephens, M. (2011, December). Hyperlinked Library Service: Trends, Tools & Transparency. Library Staff Institute, Brookfield Public Library, Brookfield, Illinois.
- Stephens, M. (2011, November). Hyperlinked Library Service for Everyone. Library Staff Institute, Richland County Public Library, Columbia, South Carolina.
- Stephens, M. (2010, November). The hyperlinked library: Trends, tools, transparency. Workshop presented at the New York Library Association Conference, Saratoga Springs, New York.
- Stephens, M. (2010, April). Hyperlinked library services for young people & Taming technolust planning in a hyperlinked world. Presented at the Reaching Forward Conference for the Illinois Library Association, Rosemont, Illinois.
- Stephens, M. (2010, April). The hyperlinked school library. Presented for the School Facilitators Group, North Suburban Library System, Wheeling, Illinois.
- Stephens, M. (2010, April). The hyperlinked library. Dean's & Director's Lecture presented at the School of Library and Information Science, University of South Carolina, Columbia, South Carolina.
- Stephens, M. (2010, January). Creative collaboration and immersive engagement: The hyperlinked campus. Presented at the EDUCAUSE Learning Initiative Annual Meeting, Austin, Texas.
- Stephens, M., Brown, K. & Marek, K. (2009, December). Moving forward, transforming & connecting. Presented at the Oak Park Public Library Staff Day.
- Stephens, M. (2009, November). Building hyperlinked libraries. Presented at the Rutgers University School of Communication & Information Beta Phi Mu Fall 2009 Lecture, New Brunswick, New Jersey.

Stephens, M. (2009, September). The transformed library. Presented at the Virginia Public Library Directors Meeting, State Library of Virginia, Richmond, Virginia.

Stephens, M. (2009, August). The hyperlinked school library and Tech & trends for school librarians. Presented at the Houston Independent School District Librarian In Service Day, Houston, Texas.

Stephens, M. (2009, July). Top 10 technologies & ideas to improve library productivity. Presented at the Superiorland Library Cooperative, Alpena Michigan.

Stephens, M. (2009, July). Creating zones with heart. Presented at the American Library Association Annual Conference, Chicago, Illinois.

Stephens, M. (2009, May). Building hyperlinked communities. Presented at the Virginia Beach Libraries.

Stephens, M. (2009, May). Trends, tech & planning. Presented at the Virginia Beach Libraries.

Stephens, M. (2009, May). Trends & tech for hyperlinked libraries. Presented at the Silicon Valley Library System.

Stephens, M. (2009, April). Michael Stephens talks hyperlinked libraries. Presented at the Texas Library Association, Houston, Texas.

Stephens, M. (2009, April). Top 10 technologies & ideas to improve library productivity. Presented at the Texas Library Association, Houston, Texas.

Stephens, M. (2009, March). Managing electronic information resources in a 2.0 world. Presented at the Arizona State Library.

Stephens, M. (2009, March). The hyperlinked library: trends, tools, transparency. Presented at the Maricopa County Library Council Continuing Education Committee Program, Phoenix, Arizona.

Stephens, M. (2009, February). The hyperlinked library trustee. Presented at the Illinois Library Association Trustees Conference, Lisle, Illinois.

Stephens, M. (2009, February). The hyperlinked library. Presented at the University of North Texas Libraries.

Stephens, M. (2009, January). Ten trends and technologies for special libraries 2009. Presented at the SLA Click U, Online Presentation.

Stephens, M. (2009, January). Ten trends and technologies for libraries 2009. Presented for the Education Institute, Online Presentation.

Stephens, M. (2008, December). The future of libraries. Presented at the Allegheny County Library Association.

Stephens, M. (2008, November). The hyperlinked library and taming technolust. Presented for the SWFLN Technology Day, Southwest Florida Library Network/

Stephens, M. (2008, September). Mount prospect public library staff in-service. Presented at Mount Prospect, Illinois.

Stephens, M. (2008, September). University libraries/LIS lecture series: Transforming academic libraries. Presented at UNC-Greensboro, Greensboro, North Carolina.

Stephens, M. (2008, June). ALA empowerment conference: Emerging technologies. Presented with Jenny Levine at the ALA Annual Conference, Anaheim, California.

Stephens, M. (2008, May). After learning 2.0: What's critical to know. Presented for Virginia Beach Public Library Staff Program, Virginia Beach, Virginia.

Stephens, M. (2008, May). The hyperlinked library: Trends, tools, & transparency. Presented at the Reference Librarians Association Annual Meeting, Wheeling, Illinois.

Stephens, M. (2008, April). Scary things & great opportunities. Presented for the McHenry County Illinois Library Trustees Program, Woodstock, Illinois.

Stephens, M. (2008, April). The hyperlinked library. Presented at the McHenry County Illinois Librarians Staff Training Program, Cary, Illinois.

Stephens, M., Blyberg, J. & Maney, J. (2008, March). Web 2.0. Presented at the Public Library Association Annual Conference, Minneapolis, Minnesota.

Stephens, M. & Casey, M. (2008). Transparency, planning & change: see through libraries. Presented at Computers in Libraries, Crystal City, Virginia.

Stephens, M. (2008, April). The hyperlinked academic library. Presented for the Loyola University Library staff program.

Stephens, M. (2008, April). The hyperlinked library. Presented at the New Lyceum Speaker Series Batavia Public Library.

Stephens, M. (2008, February). Best practices for social software. Presented for State Library of Victoria, Melbourne.

Stephens, M. (2008, January). The hyperlinked library. Presented at the River Forest Public Library Staff Day, River Forest, Illinois.

Stephens, M. (2008). Top technologies for 2008. Presented at the Education Institute Online Series, online.

Stephens, M. (2007, December). The hyperlinked library & Top tech trends in libraries. Presented at the Allen County Public Library.

Stephens, M. (2007, November). On librarian 2.0. Presented at the Southeast Library System / Eastern Library System Fall Colloquium: Cornhusker Marriott, Lincoln, Nebraska.

Stephens, M. (2007, November). Working better in a 2.0 world: Discovery & play; and using technology in libraries: Stories of success & lessons learned. Presented at the Hawaii Library Association, Kauai, Hawaii.

Stephens, M. (2007, November). Presentation for the Schaumburg Public Library Staff In Service Day, Schaumburg, Illinois.

Stephens, M. (2007, October). Top tech trends in libraries. Presented at the Nevada Library Association.

Stephens, M. (2007, July). The hyperlinked library. Presented at the Missouri Library Network Corporation, St. Louis, Missouri.

Stephens, M. & Levine, J. (2007, June). Social Software & Libraries Roadshow, Illinois State University, with Jenny Levine, June 2007.

Stephens, M. (2007, June). Using technology to market to young adults. Presented at the American Library Association conference, Washington DC.

Stephens, M. (2007, May). Blog's eye view: Three industry bloggers talk about library trends. Presented at the Massachusetts Library Association, Sturbridge, Massachusetts.

Stephens, M. (2007, May). Library 2.0. Presented at the Mohawk Valley Library System, New York.

Stephens, M. (2007, April). Web 2.0 & libraries. Presented at the National-Louis/Benedictine University, Lisle, Illinois.

- Stephens, M. & Levine, J. (2007, April). Social Technologies Roadshow, Texas Library Association. San Antonio, Texas.
- Stephens, M. (2007, April). Toward library 2.0. Presented at the Southwest Florida Library Network Technology Day. Naples, Florida.
- Stephens, M. (2007, April). The hyperlinked library. Presented at the Charleston Public Library Staff Day, Charleston, South Carolina.
- Stephens, M. (2007, March). Library 2.0. Presented at the Virginia Library Administrators Meeting, Williamsburg, Virginia.
- Stephens, M. (2007, March). Library 2.0. Presented at the Nassau County Library System, Nassau County, New York.
- Stephens, M. (2007, February). The hyperlinked library. Presented at the Boston Public Library Staff Institute, Boston, Massachusetts.
- Stephens, M. (2007, February). The hyperlinked library. Presented at the Hennepin County Public Library Staff Institute, Minnetonka, Minnesota.
- Stephens, M. (2007, January). The next generation sharing librarian. Presented at the ALA Midwinter, Seattle, Washington.
- Stephens, M. (2007, January). Who's watching your space? Presented at the OCLC Symposium, Presentation and Moderation, ALA Midwinter, Seattle, Washington, January 2007.
- Stephens, M. (2006, December). The hyperlinked library. Presented at the Maricopa County Public Library Staff Institute, Phoenix, Arizona.
- Stephens, M. (2006, November). Top technology trends. Presented at the Master Speaker Series. California Library Association, Sacramento, California.
- Stephens, M. (2006, October). What OCLC's perceptions report can teach public libraries. Presented at the Polaris Users Group, Syracuse, New York.
- Stephens, M. & Levine, J. (2006, July). Conversation, community, connections, and collaboration: Practical, new technologies for user-centered services. Presented at the Social Software & Libraries Workshop, Darien Public Library (with Jenny Levine), Darien, Connecticut.
- Stephens, M. & Levine, J. (2006, July). Conversation, community, connections, and

collaboration: Practical, new technologies for user-centered services. Presented at the Social Software & Libraries Workshop (with Jenny Levine), Princeton Public Library, Princeton, New Jersey.

Stephens, M. (2006, May). Toward library 2.0: Training, technology, & the big picture. Presented for Minnesota Libraries and SELCO, five locations.

Stephens, M. (2006, April). Technology planning in libraries. Presented at the Texas Library Association.

Stephens, M. & Levine, J. (2006, April). Social software for libraries. Presented at the Washington State Library Association.

Stephens, M. (2006, March). Blogger's toolkit workshop. Presented at the Joint Conference of the Kentucky Library Association Academic and Special Sections and the KY-SLA Chapter, Prestonsburg Kentucky.

Stephens, M. & Levine, J. (2006, March). Community building through your web site. Presented at the Public Library Association, Boston, Massachusetts.

Stephens, M. & Levine, J. (2006, March). Conversation, community, connections, and collaboration: Practical, new technologies for user-centered services. Presented at the Social Software & Libraries Workshop. Metropolitan Library System, Burr Ridge, Illinois.

Stephens, M. (2006, February). The blog people: Librarians generating content and communication. Presented at the Ontario Library Association Superconference, Toronto, Ontario.

Stephens, M. & Levine, J. (2006, February). Technology and education: Are library schools doing an adequate job? Presented at the Ontario Library Association Superconference, Toronto, Ontario.

Stephens, M. (2006, February). Who are the blog people: Librarians and weblogs. Presented at the Faculty of Information Studies Invited Speakers Series. University of Toronto, Toronto, Ontario.

Stephens, M. (2006, January). Optimizing technology in libraries. Presented at Tech Day, Panhandle Library Access Network, Niceville, Florida.

Stephens, M. (2005, November). Chicago Public Library "Scholars in Residence" presentations. Chicago Public Library, Chicago, Illinois.

Stephens, M. (2005, June). Optimizing Technology in Libraries. Presented at the University of North Texas Libraries, Denton, Texas.

Stephens, M., Levine, J. & Fox, M. (2005, May). Syndicate, aggregate, communicate: New web tools in real applications for libraries, companies and regular folk. Presented at the New England American Society of Information Science & Technology Meeting, Providence, Rhode Island.

Stephens, M. & Schmidt, A. (2005, February). The LIS Blogosphere: Toward a working taxonomy. Presented at the Online Social Networks Conference at <http://socialnets.org>, online.

Stephens, M. (2005, February). Exploring LIS weblogs. Presented at the Purdue University Libraries, West Lafayette, Indiana.

Stephens, M. & Lewandowski, R. (2004, May). Suburban library system technology summit: Staff and user technology training. Presented at Burr Ridge, Illinois.

Stephens, M. (2000, July). Bibliographic instruction in the age of technology. Presented at the Federal Library and Information Center Committee Institute: Reference Skills for the 21st Century, Library of Congress, Washington DC.

International Presentations

Stephens, M. (2010, October). Transparency in hyperlinked libraries. Presented (via Skype) at the Internet Librarian International, London, England.

Stephens, M. & Coers, R. (2006, October). 20 more tips for technology training in libraries. Presented at Internet Librarian International, London, England.

Stephens, M. & Coers, R. (2005, October). 20 tips for technology training in libraries. Presented at Internet Librarian International, London, England.

Stephens, M. (2005, October). Digital tools for librarians. Presented at Internet Librarian International, London, England.

Stephens, M. (2004, October). Technology planning for libraries. Presented at Internet Librarian International, London, England.

Stephens, M. (2004, October). Top tech issues in libraries. Presented at Internet Librarian International, London, England.

Poster Presentations

Stephens, M. (2006, January). Who are the blog people? A survey of librarians and their motivations for blogging. Presented at the Works in Progress Poster Session, Association for Library and Information Science Educators, San Antonio, Texas, January 16, 2006.

Workshops

Stephens, M. (2011, November). Taming Technolust. Presented at Arizona Library Association Conference, Tucson, Arizona.

Stephens, M. (2011, March). Taming Technolust. Presented at Arizona State Library Technology Workshop, Phoenix, Arizona

Stephens, M. (2011, June). Taming Technolust. Presented at Finger Lakes Library System Technology Workshop, Ithaca, New York.

Stephens, M. (2005, October). Blogger's toolkit. Presented at the Internet Librarian International, London, UK.

Stephens, M., Wiseman, D. & Wiseman, S. (2005, Spring). Reinventing libraries: Purpose, patrons, people and processes. Presented at the Indiana Cooperative Library Service Authority (INCOLSA) Workshops, 3 Sessions, Kokomo.

Stephens, M. (2005, March). Organizational weblogs: Opportunities, strategies, tools. Presented at Computers in Libraries, Washington DC.

Stephens, M. & Schmidt, A. (2005, March). Technology planning for libraries: Avoiding technolust & technobust. Presented at Computers in Libraries, Washington DC.

Stephens, M. & Brandt, D. S. (2005, March). Toolbox of techniques for teaching technology to adult learners. Presented at Computers in Libraries, Washington DC.

Stephens, M. & Brandt, D. S. (2004, November). Make learning stick: Training adult learners. Presented at Internet Librarian, Monterey, California.

Stephens, M. (2004, October). Make learning stick: Training adult learners. Presented at Internet Librarian International, London, England.

Stephens, M. & Brandt, D. S. (2004, March). Make learning stick: Training adult learners. Presented at Computers in Libraries, Washington DC.

Stephens, M. & Brandt, D. S. (2003, November). Make learning stick: Training adult learners.

Internet Librarian, Monterey, California.

Stephens, M. (2003, August). Reference skills for 21st century librarians. Presented at the Kendallville Public Library Staff In-Service Day, Kendallville, Indiana.

Stephens, M. (2003). The reference interview in the 21st century. Presented in four sessions at various cities for the Indiana Cooperative Library Service Authority (INCOLSA) Workshops.

Stephens, M. (2001, April). Web skills for library staff. Presented at the Marian Public Library, Marian, Indiana.

Online Programs

Stephens, M. (2008, Summer). All together now: A learning 2.0 experience. Online program designed for *School Library Journal*. <http://tametheweb.com/sljlearning20/>